FREE GIFT AND P&P

FREE P&P for all orders over £59 (worth £5.95)

PLUS . . .

FREE Photo Frame (worth £9.95) **for all orders over £79**

Total Saving of £15.90

FREE frame design may vary from images shown.

100% Guarantee

All our products are covered by our 30 days money back guarantee. If, for any reason, you are not completely satisfied please return the item(s) within 30 days for a full refund or replacement. Please note the p&p charge from your order will not be refunded. This does not affect your statutory rights under the Consumer Protection (Distance Selling) Regulations 2000. Goods damaged in transit to you will be replaced at no additional cost. Please inform us in writing of any damages within 3 days of receipt.

MONEY BACK 100% GUARANTEE

Delivery, Packing & Insurance Charges

All quoted delivery times are subject to stock availability, the time of day and day of the week the order is received . Orders are despatched according to the delivery service required. Delivery times may also vary in the event that our carriers experience difficulties in delivering your order or for any other unforeseen circumstances.

Standard Delivery

For standard delivery please allow between 5-10 working days. A signature will normally be required upon receipt.

Re-delivery

Our standard service carrier cannot guarantee time of delivery, but will deliver between 7.30am till 9.00pm. In the event that you are not in, a calling card will be left with contact information to enable a further delivery attempt to be made within a 48 hour period. Alternatively consider delivery to your work address.

Priority 24 Hour Express Service - Monday to Friday

*Provided your order is received by 12pm for phone orders and for web orders it will be despatched the same working day. A signature is required upon receipt.

Overseas orders & Other UK Locations (Channel Islands & Isle of Man)

We are delighted to accept orders from overseas and other UK locations (Channel Islands & I.o.M). Please contact our customer service department on +44 (0) 8448551100 (within the UK), For Overseas please ring +44 (0) 1904 739072 who will advise the cost of delivery or through our website www.arrowfile.com.

Four Easy Ways To Order

Online

www.arrowfile.com

Telephone Hotline

0844 855 1100

(Mon-Fri 8am-8pm, Sat-Sun 9am-6pm)

Post

NEW!

Arrowfile, PO Box 637,

Wetherby Road, York, YO26 0DQ

Fax

0844 855 1101

Want to help a Friend?

☐ Send a copy of the latest catalogue to:

Name

Address

Postcode

Email:

Customer Services

Helpline/Enquiries If you have any queries please do not hesitate to e-mail us at customerservices@arrowfile.com or alternatively call our customer help line on 0844 855 1100 **same, opening hours same as above**

Opening Hours We are open from 8am-8pm Monday-Friday, 9am-6pm Sat-Sun, except on Christmas Day, Boxing Day and all other bank holidays. Please note that calls may be monitored for training purposes.

Environmentally Friendly

arrowfile

Looking after all that you Treasure

When you are finished with this catalogue pass it onto a friend or neighbour, or recycle it.

Your Details

Mr / Mrs / Miss / Ms

Address

Postcode

IMPORTANT* New Tracking Service Now Available. In case we need to contact you please enter your phone number and email address below:

*E-mail

*Mobile/Daytime Phone

Deliver to (if different from left)

Mr / Mrs / Miss / Ms

Address

IF DIFFERENT FROM LEFT

Postcode

In the event of no-one being able to accept delivery, please leave the parcel: (garage, porch, shed, neighbour etc.)

What products would you like to order?

Please Quote: ARROW72

Product Code	Colour C/B/W	No. of Packs	Description	Price Per Pack	Total Price

BLOCK LETTERS PLEASE

www.arrowfile.com
Looking after all that you treasure

Register for our e-newsletter and qualify for special offers and be entered into our FREE Prize Draw

Post, Packing & Insurance	Sub-total	
Standard UK Delivery up to £10.00	£3.95	
Standard UK Delivery over £10.00 and up to £59.00	£5.95	
Standard UK Delivery over £59.00	FREE	
Supplementary Charge (regardless of order value)		
*24 Hour Express Service (UK only)	£4.95	
	Total	

☐ **My order is over £59 and I claim FREE Standard UK Delivery**

☐ **My order is over £79 and I claim FREE Standard UK Delivery PLUS FREE Photo Frame**

How would you like to pay?

☐ I enclose my Cheque/PO made payable to Arrowfile

☐ Please debit my Maestro/Debit or Credit card (please tick box below) for £ _____

☐ Visa ☐ Mastercard ☐ Maestro

Card No. ☐☐☐☐ • ☐☐☐☐ • ☐☐☐☐ • ☐☐☐☐ • ☐☐☐☐

Switch issue no. ☐☐ Security Code (CCV) ☐☐☐☐ Expiry date ☐☐ • ☐☐

Cardholder's name _____

Signature _____ Date _____

☐ I consent to receiving information relating to special offers and promotions from Arrowfile, its group or companies or selected third parties unless I have ticked this box.

Thank you for choosing Arrowfile

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